

Media Release

The Hon Melissa Horne MP
Minister for Public Transport
Minister for Ports and Freight



**DELIVERING
FOR ALL VICTORIANS**

Sunday, 24 March 2019

MYKI GOES MOBILE

Passengers with an Android smartphone will be able to use their phone to pay for travel on Victoria's public transport network from Thursday, 28 March.

Mobile myki will make travel easier for passengers as they won't need to carry a separate physical card and will be able to top up quickly when funds are low.

Mobile myki uses existing myki gates and readers on Melbourne's trams, at train stations and on myki-enabled buses across Victoria, without the need to build new infrastructure.

The new technology uses Google Pay on the Android operating system and allows passengers to travel with a Full fare, Concession, Child or Senior myki using both myki Money and myki Pass.

Passengers will be able to top up their Mobile myki anytime, and anywhere, in a matter of seconds and see their recent travel history right within the app.

The introduction of this new mobile ticketing option follows extensive testing of the system since July 2018.

The feedback showed an overwhelming majority of trial participants were highly likely to recommend Mobile myki to friends or colleagues, with participants scoring Mobile myki 80 out of 100 for overall satisfaction.

The new system has been developed in partnership with Victoria's ticketing provider NTT Data and Google.

The existing physical myki card will continue to remain in use across the network.

Discussions continue, and technical assessments are being carried out to determine a way forward for making Mobile myki available on other smartphone platforms.

myki is the one of the world's largest smart ticketing systems with more than 15 million active cards and 700 million transactions each year.

Mobile myki will be available to use from 7:00am on Thursday, 28 March.

More information is available at ptv.vic.gov.au/mobilemyki.

Quotes attributable to Minister for Public Transport Melissa Horne

"Mobile myki will make topping up and touching on quicker, and travelling easier."

"It's the next step in building a smarter, more reliable public transport network and is on top of our record investment in major transport projects – to deliver more services, more often, right across the state."

"Whether it's more maintenance across the network than ever before, building bigger trains, delivering new trams and upgrading tram stops – we're getting on with the things that will get Victorians home safer and sooner."

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