

Media Release

Gabrielle Williams MP

Minister for Transport Infrastructure
Minister for Public and Active Transport
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PUTTING ACCESSIBLE TRAVEL ON THE MAP

Victorians with accessibility requirements will have more support navigating the public transport network.

The Allan Labor Government is launching an Australian-first trial of GoodMaps at Bendigo, Geelong and Tarneit stations.

GoodMaps is a wayfinding app designed to help passengers move through stations more easily and independently.

The app provides audio assistance and visual directions to key facilities, including platforms, bathrooms, information counters and coach bays.

It's about making public transport easier to use for everyone.

Bendigo, Geelong and Tarneit were chosen because they are some of the busiest stations on the V/Line network, and the three-year trial will help V/Line test how new technology can improve accessibility across the network.

GoodMaps is already being used on public transport networks around the world, including Canada and the UK – and it is free to download on the App Store and Google Play.

Staff at participating stations will continue supporting passengers and providing assistance when needed.

The trial is part of V/Line's Accessibility Action Plan 2025–2028 and builds on broader work to improve accessibility across the network.

That includes more accessible VLOCITY trains, upgraded facilities for passengers travelling with mobility aids and support services through Travellers Aid.

Only Labor invests in making our public transport network easier, safer and more affordable.

Quotes attributable to Minister for Public and Active Transport Gabrielle Williams

"We're trialling this technology at some of our busiest V/Line stations to see how it can improve the travel experience for passengers."

"We've invested in accessible trains, upgraded stations and better support services – and we'll keep getting on with making the network easier and more accessible."

Quote attributable to Member for Bendigo East Jacinta Allan

"Bendigo passengers will be among the first in Australia to trial this technology designed to make travel easier and more accessible."

Quote attributable to Member for Bendigo West Maree Edwards

"The trial builds on the upgrades and accessibility improvements delivered at Bendigo Station."

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Quote attributable to Member for Geelong Christine Couzens

“Thousands of people move through Geelong Station every week and this technology will help make those journeys easier.”

Quote attributable to Member for Tarneit Dylan Wight

“GoodMaps will help make Tarneit Station easier to navigate and build on the accessibility improvements already being delivered in the west.”