

Media Release

The Hon Gabrielle Williams MP
Minister for Government Services
Minister for Consumer Affairs
Minister for Public and Active Transport



Saturday, 30 March 2024

DIGITAL WORKING WITH CHILDREN CHECK TAKEUP BOOMING

More than 150,000 Victorians have added their digital Working With Children Check (WWCC) card to the easy, private and secure wallet in the Service Victoria app – giving people another quick and easy way to provide their registration.

Minister for Government Services Gabrielle Williams today encouraged all WWCC card holders to download the Service Victoria app and add the card to their wallet.

The WWCC card joins 7 other cards Victorians can add to their wallet including ambulance membership, fishing licences, Veterans, and senior discount cards. The Allan Labor Government will add more cards this year, including a digital driver licence.

Getting the Service Victoria app means you can quickly and easily access more than 130 government services and get notified about important initiatives like the launch of Victoria's digital driver licence.

The Service Victoria app and website also provide one place for people to easily and securely apply for, update, and renew their WWCC. It brings together all the WWCC information and services people need in one place.

Since 2018, Service Victoria has been rolling out new WWCC services and features including the ability for card holders to update their name, replace their card, get a PDF copy of their card, and find their card number.

Service Victoria makes it easier for organisations too. They can scan the QR code on the digital card using the app to see the status of the WWCC in real time and bulk check up to 1,500 WWCCs in one go.

If you are a current WWCC holder and want to get a digital card, download the Service Victoria app from the App Store or Google Play Store.

Get in touch using the Service Victoria website if you need help at service.vic.gov.au.

Quotes attributable to Minister for Government Services Gabrielle Williams

"We'll be making more cards digital this year, so I encourage everyone to download the Service Victoria app and check out the wallet feature – you can add your Working With Children Check card and more."

"The Working With Children Check is now fully digital – from applications and renewals through to storing your card in the easy, private and secure wallet in the Service Victoria app."