

# Media Release

**The Hon Gabrielle Williams MP**  
Minister for Government Services  
Minister for Consumer Affairs  
Minister for Public and Active Transport



Thursday, 5 October 2023

## REAL TIME INFO FOR REGIONAL TRAIN PASSENGERS

Travelling on Victoria's regional train network just got simpler and more convenient with access to real time information on V/Line train arrivals now available on phones and other personal devices.

From this week, real time data on V/Line train services will be available on the key apps people across Victoria use when they travel - Google and Apple Maps and AnyTrips apps.

Until now, real time data for V/Line train services has only been available at stations on platform display boards.

Real time data makes coordinating when you leave home for the station easier and avoids unnecessary travel time by alerting you if trains are running slightly behind schedule or there are significant unplanned disruptions.

Giving passengers access to real time information at their fingertips helps support the growing number of regional visitors and locals taking advantage of the Allan Labor Government's regional fare cap.

Since the introduction of the regional fare cap – creating fare equity for regional travellers - Victorians have saved more than \$4 million each month.

Passengers using the world's largest tram network will also have access to real time data through more channels. Currently, Yarra Trams passengers only have access to real time information via the tramTRACKER app or the PTV app or at tram stops displays.

Passengers across the state and on all modes of public transport now have access to real-time travel information, except for V/Line coach and freight services.

### Quotes attributable to Minister for Public and Active Transport Gabrielle Williams

*"We're taking the next step towards a smarter, more responsive and more coordinated public transport system in Victoria with real time information widely available across our trains, trams and local buses."*

*"With the regional fare cap proving to be extremely popular with Victorians, we're ensuring passengers have more information at their fingertips to take full advantage of the reduced fares and a better travel experience."*