

Media Release

The Hon Danny Pearson MP
Minister for Government Services
Assistant Treasurer
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Minister for Consumer Affairs



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WORKING WITH CHILDREN CHECK NOW DIGITAL FOR ALL VICTORIANS

The Andrews Labor Government has made securing and using the Working with Children Check more accessible, with Victorians now able to apply for and display a digital version of the card on the Service Victoria app.

More than 2,000 Victorians have already taken advantage of the digitisation of the Working with Children Check card since it was introduced in late February, meaning they will no longer need to carry a physical card.

It also means people can easily and securely apply for, update, and renew their clearance through the app – with an application process as robust as ever.

The Check is a vital tool for assessing people who work with or care for children in Victoria – ensuring the safety and wellbeing of children across the state.

More than 1.7 million Victorians have a current Working with Children Check, with over 10,000 organisations across the state working directly with children, including educational institutions, sporting clubs, paediatric health providers and child protection services.

Organisations can scan the QR code on the digital card on the Service Victoria app to see if the Check is valid, showing the person's status in real time, although clearance holders can continue to use their physical card if preferred.

The digital card builds on more than 90 government services available through the Service Victoria website and mobile app – making it a one stop shop for Victorians to access the services they need.

The Working with Children Check card joins the digital fishing licence and ambulance membership available in the Service Victoria app, with more cards to be added.

More than one billion transactions have been completed through Service Victoria including car registration payments, ambulance subscriptions, vouchers, and cashbacks to reduce the cost of living.

If you are a current clearance-holder and wish to obtain a digital Working with Children Check card, go to service.vic.gov.au or download the app at the App Store or Google Play Store. The Check's Customer Support Line is open 9.00am – 3.00pm weekdays.

Quotes attributable to Minister for Government Services Danny Pearson

"The option of displaying a digital Working with Children Check will benefit Victorians from all walks of life, making it easier for them to prove their credentials using the Service Victoria app."

"We're putting people first by digitising services – the digital wallet is a key part of our work to streamline key transactions and make them more accessible for Victorians."