

Media Release

The Hon Gabrielle Williams MP
Minister for Aboriginal Affairs
Minister for Prevention of Family Violence
Minister for Women



Tuesday, 7 September 2021

THE ORANGE DOOR NETWORK OPEN IN INNER EAST MELBOURNE

The Orange Door network is now providing tailored family violence and child wellbeing support across Melbourne's inner east as the state-wide rollout of the network continues.

Minister for Prevention of Family Violence Gabrielle Williams announced the Orange Door has officially commenced operating in Inner Eastern Melbourne – and reminded Victorians leaving home to escape family violence is a permitted reason to leave home at all times, including during lockdowns.

The Orange Door brings together services across Boroondara, Manningham, Monash and Whitehorse and provides multiple ways to access coordinated help and support.

Local residents can access help and support via phone, email and in person. During public health restrictions, face-to-face support is still available for families in crisis, who are urged to call ahead where possible. In addition to the Box Hill site, work is underway to establish additional face-to-face access points in the area.

The Orange Door network in this area is a strong partnership between Anglicare Victoria, Boorndawan Willam Aboriginal Healing Service, Eastern Domestic Violence Outreach Service, Uniting, the Victorian Aboriginal Child Care Agency and the Victorian Government.

The Orange Door network has helped over 153,000 people across Victoria since it began, including more than 60,000 children, bringing together workers from family violence, child and family, men's and Aboriginal services.

It can also help people access case management, financial counselling and legal assistance, parenting support and provide advice to professionals, and concerned family members and friends.

A key recommendation of the landmark Royal Commission into Family Violence, The Orange Door network will be available across Victoria by the end of 2022. Ten areas across the state are now operating, with Inner Eastern Melbourne joining Central Highlands, Loddon, Barwon, Inner Gippsland, North East Melbourne, Bayside Peninsula, Goulburn, Ovens Murray and the Mallee.

The Government is leading the nation with its work to end gendered violence, with more than \$3.5 billion invested since the Royal Commission – more than every other state combined, and more than the Commonwealth.

The Orange Door network in Inner Eastern Melbourne is open Monday to Friday between 9.00am and 5.00pm on 1800 354 322 and email IEMA@orangedoor.vic.gov.au. More information is available at orangedoor.vic.gov.au.

Quotes attributable to Minister for Prevention of Family Violence, Gabrielle Williams

"Leaving home to escape family violence remains a reason to leave home during lockdowns - and help is available."

"We're improving access to advice and support for people in the inner east and across Victoria because we know navigating multiple services can be hard, particularly in times of great stress and trauma."

Quote attributable to Member for Box Hill Paul Hamer

"This Orange Door will make a real difference for women, children and families in the Inner East – ensuring they can get the support they need close to home without having to re-tell their story to multiple services."

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