

# Media Release

**Mr Tim Pallas MP**

Treasurer

Minister for Economic Development

Minister for Industrial Relations



Friday, 5 March 2021

## **BUILDING A MODERN, MORE USER-FRIENDLY VICROADS**

Work will begin to modernise a number of VicRoads services to make them more user-friendly for motorists, with the Andrews Labor Government making an in-principle decision to progress a joint venture model for registration, licensing and custom plates.

A detailed scoping study has identified a joint venture partnership as the best way to develop modern registration and licensing services while ensuring the Government retains control of pricing, road access and safety.

With Government still at the helm of these vital functions, licensing and registration will remain at the heart of ensuring we have safe drivers in safe vehicles on our roads, and savings are passed on to motorists.

The Labor Government has a track record of delivering savings to motorists through initiatives like quarterly registration and discounts for trade apprentices.

The joint venture partnership will allow us to build on these initiatives with further new, digital services like the creation of the Online Learner's Test, a new interactive program to apply for a learner permit, available in April.

The Government will now develop a joint venture proposal guided by stringent parameters and principles. Any partnership must secure the best value for Victorians, improve services and protect workers' rights and entitlements.

The Government will retain ownership of motorists' data and maintain safeguards to protect their privacy. Customer service centres will continue to operate so Victorians can keep accessing the services they need.

There will be no job losses for employees as a result of the joint venture. VicRoads employees, their representatives and VicRoads industry partners will be regularly kept up to date on any developments.

Subject to finalising a suitable proposal and further decision, the Government will commence engagement with the private sector later this year.

### **Quotes attributable to Treasurer Tim Pallas**

*"We are focused on delivering a better customer service experience for motorists, and protecting jobs for VicRoads workers."*

*"VicRoads employees provide an incredibly important service for the Victorian community, and we will ensure these workers and their entitlements are protected throughout this process."*

### **Quotes attributable to Minister for Roads and Road Safety Ben Carroll**

*"We work hard everyday to deliver a better experience for motorists while keeping Government in the driver's seat on key functions such as road safety, privacy, and rego prices."*

*"We're getting on with delivering the vital customer services that Victorians rely on every day – VicRoads is still open for business for all of your registration, licensing and custom plate needs."*

**Media Contact:** Rania Spooner 0436 019 993 | [rania.spooner@minstaff.vic.gov.au](mailto:rania.spooner@minstaff.vic.gov.au)