

Media Release

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NEW CHECK-IN SYSTEM FOR BUSINESSES ACROSS VICTORIA

Victorian business owners across the state can now access a free QR Code Service which will help make things easy as we continue our economic recovery.

The Victorian Government's QR Code Service can be used by businesses and venues to keep records of visitors to help us stay safe and stay open.

It's as simple as registering your business, downloading and printing a poster with the Victorian Government QR Code and displaying it prominently in your business. Businesses or venues with multiple outlets or spaces can register for multiple QR codes.

Visitors simply need to scan the QR code using their smartphone camera. For those with up-to-date smartphone software, a pop-up will appear asking for a first name and contact number.

For other users, they will be directed to download the Service Victoria mobile App from the Apple or Google Play app stores to complete the check-in. A unique six letter code entered on a web site will be on each QR code poster, for visitors to check-in also.

In Victoria, some businesses, workplaces and premises must request that each person who attends the premise for more than 15 minutes provide their first name and phone number.

For smaller hospitality venues with a density limit of one person for every two square metres – up to 50 customers – QR code record keeping is now mandatory. All businesses and venues are still required to have pen and paper record keeping on hand as an ultimate backup, if a visitor prefers to not use the QR code method.

All data collected through the Victorian Government QR code is securely stored, protecting customers from on selling of contact details. Data will be deleted after 28 days unless it is specifically requested by the Department of Health and Human Services for contact tracing purposes.

For businesses or venues that are currently using an existing market-led QR code solution, the Government is working with the sector to develop an Application Programming Interface to allow these systems to link directly into DHHS Contact Tracing systems when check-in data is required.

Victorian businesses and venues can now go to <http://www.coronavirus.vic.gov.au/qrcode> to register and be sent their unique QR code to display for visitors to scan and check-in.

Quotes attributable to Minister for Government Services Danny Pearson

"Our QR Code Service will make keeping records of visitors easy and straightforward – so business owners have more time to support their staff and customers."

"Business owners across the state can be sure that our QR Code Service is easy, free and safe to use."