

# Media Release

**The Hon Ben Carroll MP**  
Minister for Public Transport  
Minister for Roads and Road Safety



Tuesday, 29 September 2020

## NEW LICENCE APPOINTMENTS OPEN TO REGIONAL CUSTOMERS

Regional Victorians will now be able to book new licence test appointments more than a month earlier than anticipated following the resumption of testing last week.

VicRoads are now taking appointments for new licence tests in regional Victoria.

New appointments for light vehicle drive tests, learner permit and hazard perception tests can be booked by regional customers from Tuesday 29 September for appointments that are available from Monday 5 October.

Since testing resumed last week, VicRoads have contacted all customers with postponed bookings to arrange a new appointment. Customers who had a postponed appointment but have chosen not to re-book at this time, have been provided with a dedicated number to call when they're ready to take their test.

Licence tests in metropolitan Melbourne remain suspended, as do medical review tests across Victoria, based on the latest advice from Victoria's Chief Health Officer.

Motorcycle and heavy vehicle testing will continue to be available, as they have been throughout the pandemic.

Regional Victorians will be able to book new appointments at their closest VicRoads Customer Service Centre (CSC) and are reminded that face coverings are required when entering a CSC and during all tests. No one should participate in a drive test if they are unwell.

A range of measures, based on advice from the Chief Health Officer, will be followed to ensure drive testing commences safely, including appropriate cleaning and use of disposable seat covers in vehicles used for tests, and proper hand hygiene for customers and instructors.

Customers can book online via the VicRoads website, or call 13 11 71. For more information visit [www.vicroads.vic.gov.au/coronavirus](http://www.vicroads.vic.gov.au/coronavirus).

### Quotes attributable to Minister for Roads and Road Safety Ben Carroll

*"This is great news for regional Victorians – we know there are a lot of people out there who have been waiting to book a licence test for almost six months and we're pleased that this is now available to them."*

*"We're incredibly grateful to the hard work of testing officers, instructors and VicRoads Customer Service Centre staff for their hard work and we'd ask regional Victorians to be patient as these bookings become available."*